

## Student Health Insurance

International Athletes 2025 – 2026

## Augustana College



### Enrollment

All international student athletes attending Augustana College will be enrolled directly by the school if registered for classes.

### Find a Doctor

1. Visit **Student Health Center** - [Augustana Convenient Care](#).
2. Or, search for an in-network provider from the [Aetna network](#).
3. Call to schedule the appointment and indicate your plan uses the **Aetna PPO network**.
4. Providers can call 833-577-2586 to verify eligibility.

### Immediate Care

Emergency Room visits are only for life-threatening emergencies. Non-emergency visits may lead to high costs. For urgent but non-life-threatening care, visit an urgent care clinic.

### More information

Learn more about your plan coverage:




SCAN ME


### Find insurance documents

Login using your member ID [here](#) to access insurance ID card, plan brochure, and confirmation letter.

### Contact us

 [customercare@isoa.org](mailto:customercare@isoa.org)

 +1 212-262-8922

 800-244-1180

# ISO Care for Augustana College 2025-2026

## Summary Schedule of Benefits

Annual maximum	Unlimited
Annual deductible	\$500
Maximum out-of-pocket	\$6,350
Coinsurance in-network	80%
Copay per visit:	
Student health center (SHC)	\$0
Primary care physician	\$30
Specialist/Urgent care	\$50
Emergency room copay (waived if admitted)	\$300
Hospitalization copay	\$250
Wellness & preventive care	100% in-network or at SHC
Intercollegiate sports	\$2,500
Medical Evacuation	\$100,000
Repatriation of remains	\$50,000

## Claims Process

### Ask doctor to file a claim

Most doctors will file a claim for you. At the time of appointment, provide your insurance ID card.

### Submit all claim documents

If your doctor will not file a claim, request itemized bills, payment receipts and fill out the [claim form](#) in order to submit the claim.

### Check claim status & claim questions

You can check the status by one of the following:

- Under [My claims](#) section in your ISO account.
- Email to [ISOservice@siscobenefits.com](mailto:ISOservice@siscobenefits.com).
- Call 833-577-2586.

### More information

Click [here](#)

## Plan Cost

Semester	Fall 2025	Spring 2026
Coverage Period	8/1/2025-1/31/2026	2/1/2026-7/31/2026
Premium	\$654	\$654